

# **StoraFUEL**

## Fuel Tank Installation & Maintenance Guide

**INCLUDES WARRANTY**

[www.atlantistanks.co.uk](http://www.atlantistanks.co.uk)

 **atlantis**

# Contents

---

General Information	3
Application & Construction	3
Tank Location	4
Siting the Tank Outdoors	4
Tank Transportation	5
Operating Guide, Tank Filling & Refuelling	5
Vents & Overfill Protection	6
Diesel, Biodiesel, Heating Oil & AdBlue Overfill Protection	6
Refuelling Pumps	6
Maintenance, Cleaning & Warranty	7
General Pump Units	8
Important Information - Pump	9
Installation	9
Operation	10
Operation - Warning	10
Environmental Information	10
Terms & Conditions	11

# General Information

---

**In addition to these instructions, please refer to the following documents:**

- Manufacturer's user guides for dispenser system components (pump, flow meter etc.)
- User guide for overflow protection (if fitted to tank)
- User guide for bund alarm (if fitted to tank)

Please also ensure that all requirements of local and national building control, planning and environmental regulations are satisfied.

## Application & Construction

---

functions as a sump to contain leakages from the inner tank.

**Your StoraFuel tank is a non-pressurised vessel for the storage of:**

- Diesel
- Heating Oil
- Biodiesel
- AdBlue®

The tank's working temperature range will be specified on the tank and is generally from -20°C to +40°C. Please refer to separate manufacturers' user guides for the safe working temperature of other parts and accessories.

If you intend using the tank to store AdBlue outside or in an unheated area, please be aware that AdBlue will crystallise at temperatures of -11.5°C or less. Under those conditions, we recommend you use thermal insulation or an appropriate heat source.

**StoraFuel tanks are supplied with the following standard factory-fitted components:**

- Inlet connector - 2" fill point connection for diesel and heating oil, TODO connector for AdBlue®
- Venting and dispensing system - pump, hose, nozzle, etc.
- Clock gauge or level sensor - depending on the model
- Overflow protector and bund alarm - standard on diesel, Biodiesel or heating oil tanks, optional for AdBlue® tanks



# Tank Location

---

**Permissible sites for storage tanks may vary depending on your location. Please observe local and national building control/planning, environmental and fire protection regulations.**

**Other points you need to consider are:**

- Tanks must not be installed in an inside or outside location where there is a potential risk of explosion (Zones 0 and 1)
- If located on a floodplain, the tank should be sited away from flood risk
- The tank must be placed on a flat, level and stable base made from a non-flammable material such as a concrete pad or concrete slabs
- The base must exceed the tank's length and width by at least 30 cm, and be at least 5 cm thick
- The tank must sit on the base with even pressure across all contact points
- Sufficient space must be allowed around the tank to enable easy access for inspection at any time to detect leaks

## Siting the Tank Outdoors

---

**StoraFuel tanks are designed for outdoor use.**

If you decide to install your tank outside, try to avoid a position which is exposed to high winds. If this is not possible, the tank must be securely lashed to the ground to prevent movement.



# Tank Transportation

---

**StoraFuel tanks must only be stored and transported while empty.**

**During storage and transportation ensure the tank is protected from damage:**

- Always use appropriate handling machinery operated by qualified persons
- Avoid scraping, dropping or placing the tank on sharp objects
- In the event of damage, notify the manufacturer immediately

## Operating Guide, Tank Filling & Refueling

---

**Before use, carefully read and follow the instructions given in this manual.**

- Carry out a visual inspection of the tank and its fittings. If any fault or damage is found, do not use the tank until this has been rectified.
- Check the current fluid level in the tank.
- We recommend using a high level sensor alarm. If this has been fitted, check the alarm before starting to fill the tank. If it isn't activated, check and replace the batteries.
- Do not fill the tank beyond its rated capacity, which is 95% of its maximum volume.
- The maximum recommended fill rate for a StoraFuel tank is 350 litres/minute. Filling at higher speeds may damage the mechanical overfill protection and any fill line valves.
- When refuelling a vehicle from the tank, position the vehicle as close as is possible to the tank without blocking escape in the event of a fire.



# Vents & Overfill Protection

## All StoraFuel tanks are fitted with a 2" pre-installed vent as standard.

Bunded tanks may have an additional vent fitted between the inner and outer layers of the tank (not visible from the outside) to equalise air pressure during filling and refuelling.

## Diesel, Biodiesel, Heating Oil & AdBlue® Overfill Protection

If your StoraFuel tank has been fitted with an electronic overfill protection limit sensor, this can send a signal to trip the unloading pump on the delivery vehicle if overfilling occurs. This is only applicable if the delivery vehicle is carrying relevant equipment.

Your tank may be fitted with a mechanical overfill protection valve; please confirm with the manufacturer.

## Refuelling Pumps

If your StoraFuel tank is supplied with a refuelling pump, this will be suitable for use with diesel fuel having a viscosity of 2.0-5.35 cSt at 37.8°C and with a minimum flash point of 55°C.

The pump must be connected to an electrical supply by a suitably qualified electrician, and maintained in accordance with the pump manufacturer's instructions.

Management systems are available on request.

Pump and pump accessories are guaranteed for one year.



# Maintenance, Cleaning & Warranty

## **StoraFuel tanks should be inspected and serviced annually.**

Any sediment accumulating in the base of the tank can be removed via the inspection hatch or the top suction port.

Steel tanks should be painted once a year to achieve the maximum lifespan.

### **WARRANTY**

**All StoraFuel tanks are supplied with a 10-year warranty to cover manufacturing defects only. See T&C's for more information.**

**Any failure to install, use and maintain the tank in accordance with these instructions will invalidate the warranty.**

# General Pump Units

## Product Overview

Direct drive, self-priming, vane pump unit designed for pumping diesel or biodiesel up to B30 (B100 on SPT60A.B version) The pump has 1" BSPT flanged inlet/outlet ports and is rated at IP55 for outdoor use.





# Important Information - Pump

## Installation

- This pump **MUST NOT** be used to dispense petrol or other flammable liquids with a flash point below 55°C.
- It must not be sited adjacent to a petrol dispenser or any other hazardous zone.
- On above-ground storage tanks, a spring-loaded angle check valve or pressure regulating valve must be fitted at the tank outlet to prevent loss of fuel under gravity in the event of vandalism or accidental damage.
- Installation of this pump and its associated storage tank, pipe work and fittings should only be carried out by qualified fuel installation engineers.
- The installation must conform to all relevant electrical and local authority regulations and standards.
- The pump unit may have had its mounting feet removed for packaging purposes. If so, attach the feet to the bottom of the pump unit using the nuts and bolts supplied.
- If no wall-mounting bracket is supplied, mount the pump on a horizontal surface using the holes provided in the pump feet or use a tank/barrel mount adaptor if provided.
- Connect the pipe from the tank to the suction inlet of the pump. The inlet thread is 1" BSP female. If the pump is more than 2m from the tank the pipe should be 1½ diameter, reducing to the appropriate size just before the pump inlet. Seal the threads with a suitable thread-sealing compound.
- Connect a suitable "soft wall" hose to the pump outlet.
- Fit a suitable trigger or automatic nozzle onto the hose. Seal both with a suitable thread-sealing compound.
- Connect the power cable to a suitable supply, fused at 10 amps for 230v AC.
  - Brown - Live
  - Blue - Neutral
  - Yellow/Green - Earth
- To prime the pump, first ensure there is fuel in the tank and the end of the suction hose is fully immersed. Turn the pump on and allow 60 seconds for the pump to prime. If the pump fails to prime then turn the pump off, remove the automatic nozzle (if fitted) from the end of the delivery hose and retry. When primed, replace the nozzle.

 Atlantis

 StoraFUEL

## Operation

- Switch on the pump.
- Place the nozzle spout in the fuel tank filler.
- Squeeze the nozzle trigger to dispense fuel.
- On completion of delivery, release the nozzle trigger and remove the nozzle from the fuel tank.
- Switch the pump off.

## Operation – Warning

### **Failure to observe the warnings below may lead to the pump unit being damaged:**

- Ensure that the delivery hose is stowed correctly after each use to prevent damage.
- Do not run the pump without priming or if the tank is empty.
- Do not leave the pump running when not in use. Maximum idle running time = 1 minute.
- Do not run the pump for longer than its recommended maximum duty cycle of 30 minutes.
- Do not use the pump if it is leaking or damaged.
- Do not use the pump if it becomes hot to the touch.
- Do not use the pump for liquids with a flash point lower than 55°C.
- Do not use the pump in an enclosed environment or without adequate ventilation.

## Environmental Information

European Directive 2012/19/EU requires that the equipment bearing this symbol on the product and/or its packaging must not be added to unsorted municipal waste.

The symbol indicates that this product must be separated from regular household waste streams. It is your responsibility to dispose of this and other electric and electronic equipment via designated collection facilities appointed by the government or local authorities.

 Atlantis

 StoraFUEL

# Terms & Conditions

This page (together with the documents referred to on it) tells you the terms and conditions on which we supply products ('Products') to you ('Conditions'). Please read these Conditions carefully before ordering any Products from us. You should understand that by ordering any of our Products, you agree to be bound by these Conditions.

**You should print a copy of these Conditions for future reference.**

## 2. YOUR STATUS

By placing an order with us, you confirm that you are legally capable of entering into binding contracts.

By placing an order with us, you also confirm that:

- (a) You are a business that is incorporated and operating in the United Kingdom; or
- (b) You are an individual who is 18 years or older and a sole trader or a partner in a partnership incorporated and operating in the United Kingdom.

We rely on these statements by you in entering into an agreement with you for sale of any Product.

## 3. HOW THE CONTRACT IS FORMED BETWEEN YOU AND US

3.1 After placing an order, you will receive an e-mail from us acknowledging that we have received your order. Please note that this does not mean that your order has been accepted. Your order constitutes an offer to us to buy Products. All orders are subject to acceptance by us, and we will confirm any such acceptance to you by sending you an e-mail that confirms that the Products have been dispatched ('the Dispatch Confirmation'). The contract between us ('Contract') will only be formed when we send you the Dispatch Confirmation.

3.2 The Contract will relate only to those Products whose dispatch we have confirmed in the Dispatch Confirmation. We will not be obliged to supply any other Products which may have been part of your order until the dispatch of such Products has been confirmed in a separate Dispatch Confirmation.

3.3 We may, in our absolute discretion, allow you to cancel the Contract and return the Products at any time within fourteen days after the date on which the Contract is formed. If we agree to cancel the Contract under these circumstances, we will refund the price of the Products after deducting delivery, return and re-stocking costs.

## 4. AVAILABILITY AND DELIVERY

4.1 We shall deliver the Products to the location set out in the Order or such other location as the parties may agree ('Delivery Location').

4.2 We will use our reasonable endeavours in an effort to ensure that your order is fulfilled by the delivery date set out in the Dispatch Confirmation or, if no delivery date is specified, then within 30 days of the date of the Dispatch Confirmation ('Delivery Date').

4.3 Delivery is completed on the completion of unloading of the Products at the Delivery Location.

4.4 Any dates quoted for delivery are approximate only, and the time of delivery is not of the essence. We shall not be liable for any delay in delivery of the Products that is caused by a Force Majeure Event or your failure to provide us with adequate delivery instructions or any other instructions that are relevant to the supply of the Products.

4.5 If we fail to deliver the Products, our liability shall be limited to the costs and expenses incurred by you in obtaining replacement goods of similar description and quality in the cheapest market available, less the price of the Products. We shall have no liability for any failure



to deliver the Products to the extent that such failure is caused by a Force Majeure Event or your failure to provide us with adequate delivery instructions or any other instructions that are relevant to the supply of the Products.

4.6 You must inspect the Products on delivery and notify us without delay if you identify any defects.

4.7 If you fail to accept delivery of the Products on the Delivery Date, then, except where such failure or delay is caused by a Force Majeure Event or our failure to comply with our obligations under the Contract:

(a) Delivery of the Products shall be deemed to have been completed on the Delivery Date.

(b) We shall store the Products until delivery takes place and we hold the right to charge you for all related costs and expenses (including insurance). The storage fee applies as follows:

- free of charge for up to 1 month from the originally agreed delivery date.
- > 1 month the charge is £20 per m<sup>2</sup> per week.

4.8 After a period of time, if you have not accepted actual delivery of the Products, we may resell or otherwise dispose of part or all of the Products and, after deducting reasonable storage and selling costs, account to you for any excess over the price of the Products or charge you for any shortfall below the price of the Products.

4.9 Additional terms and conditions relating to delivery are available on our web site. Please read those terms and conditions carefully before ordering any Products from us. You should understand that by ordering any of our Products, you agree to be bound by those terms and conditions as well as these Conditions.

## 5. RISK AND TITLE

5.1 The Products will be at your risk from the time of delivery.

5.2 Ownership of the Products will only pass to you when we receive full payment (in cash or cleared funds) of all sums due in respect of the Products, including any delivery charges.

5.3 Until title to the Products has passed to you, you shall:

- (a) Not remove, deface, or obscure any identifying mark on or relating to the Products.
- (b) Not install the Products.
- (c) Maintain the Products in satisfactory condition and keep them insured against all risks for their full price from the date of delivery.

5.4 At any time before title to the Products passes to you, we may require you to deliver up all Products in your possession and if you fail to do so promptly, we may enter any of your premises and/or those of any third party where the Products are stored in order to recover them.

## 6. PRICE AND PAYMENT

6.1 The price of any Products will be as quoted on our site from time to time, except in cases of obvious error.

6.2 These prices (unless stated otherwise) include VAT and delivery costs (apart from goods/services sold out of the UK).

6.3 Prices are liable to change at any time, but subject to clause 6.6 changes will not affect orders in respect of which we have already sent you a Dispatch Confirmation.

6.4 It is always possible that, despite our best efforts, some of our Products may be incorrectly priced. We will normally verify prices as part of our dispatch procedures so that, where the Products' correct price is less than our stated price, we will charge the lower amount when dispatching the Products to you. If the Products' correct price is higher than the price stated, we will normally, at our discretion, either



contact you for instructions before dispatching the Products, and/or reject your order and notify you of such rejection.

6.5 We are under no obligation to provide the Products to you at the incorrect (lower) price, even after we have sent you a Dispatch Confirmation if the pricing error is obvious and unmistakable and could have reasonably been recognised by you as a mis-pricing.

6.6 We may, by giving notice to you at any time up to 5 days before delivery, increase the price of the Products to reflect any increase in the cost of the Products that is due to:

- (a) Any request by you to change the Delivery Date, quantities, or types of Products ordered.
- (b) Any delay caused by any of your instructions or your failure to give us adequate or accurate information or instructions.

6.7 Unless agreed otherwise in writing, we may invoice you for the Products on or at any time after you place your order.

6.8 You shall pay for the Products:

- (a) When you place your order or in accordance with any credit terms agreed in writing.
- (b) In full and in cleared funds to a bank account that we nominate in writing.

6.9 Time for payment shall be of the essence of the Contract.

6.10 If you fail to make a payment due to us under the Contract by the due date, then, without limiting our remedies under clause 9 (Termination), you shall pay interest on the overdue sum from the due date until payment of the overdue sum, whether before or after judgment. Interest under this clause 6.10 will accrue each day at 4% a year above the Bank of England's base rate from time to time, but at 4% a year for any period when that base rate is below 0%.

6.11 All amounts due under the Contract shall be paid in full without any set-off, counterclaim, deduction or withholding other than any deduction or withholding of tax as required by law.

6.12 We accept payment by credit and debit card, and Paypal. We also accept payment by BACS, CHAPS or FPI etc.

6.13 We have the right to revise or revoke any credit terms in the event that you breach the Contract.

## 7. CASHBACK SCHEME

7.1 We offer a cashback scheme to you as detailed here which starts on 1st May 2023 unless it is changed, replaced, or withdrawn by us earlier.

7.2 You will automatically qualify for 1% cashback on any purchase made through our website where you have an account with us. This applies for online purchases only and applies to the total amount spent on the website (including VAT and delivery). You will receive a credit note to reflect VAT calculations for your own records.

7.3 Your cashback amount will be calculated automatically on our website once you have made a purchase and any available amounts will be shown on your account.

7.4 Your cashback amount can be claimed in the following ways by selecting the appropriate option via your account:

- (a) Set off against the amount of a future online purchase via our website.
- (b) Redeemed by request for a cash transfer direct to a bank account of your choice.
- (c) Redeemed as an Amazon voucher in set amounts.

7.5 You can redeem your cashback amount straight away or allow it to accumulate and redeem at a later stage in any of the three ways set out in 7.4 above.



**8. WARRANTY / OUR LIABILITY**

8.1 We warrant to you that at the time of delivery any Products purchased from us through our site will be of satisfactory quality and reasonably fit for any purpose held out by us.

8.2 We warrant that at the time of delivery the Products will be compliant with all applicable laws, but any requirement to re-test the Products following delivery will be your responsibility.

8.3 We guarantee that on delivery and for a period of twelve months (the "Guarantee Period"), the Products shall be free from material defects. Proof of purchase will be required. However, this guarantee does not apply in the circumstances described in clause 8.6.

8.4 Subject to clause 8.6, we shall, at our option, repair or replace the defective Products, or refund the price of the defective Products in full if:

(a) You give us notice in writing during the Guarantee Period within a reasonable time of discovery that some or all the Products do not comply with the guarantee set out in clause 8.3.

(b) We are given a reasonable opportunity of examining such Products.

8.5 These Conditions shall apply to any repaired or replacement Products that we supply.

8.6 The guarantee set out in clause 8.3 does not apply to any defect in the Products arising from:

(a) You continuing to use the Products after giving notice in accordance with clause 8.4.

(b) Fair wear and tear.

(c) Wilful damage, abnormal storage or working conditions, accident, negligence by you or by any third party.

(d) If you fail to operate or use the Products in accordance with the user instructions.

(e) Any alteration or repair by you or by a third party.

(f) Any specification provided by you.

8.7 In addition to clause 8.3 we also provide an extended warranty period against faulty materials or workmanship from the date of purchase for the following products below:

**EasyTANK:**

- 10- & 12-year guarantee on plastic bunded oil tanks
- 3-year guarantee on plastic single skin oil tanks
- 10-year guarantee on steel bunded oil tanks
- 3-year guarantee on steel single skin oil tanks
- 10-year guarantee on fire-resistant steel oil tanks
- 10-year guarantee on fire resistant plastic oil tanks

**PuraTANK:**

- 10-year guarantee on underground water tanks
- 10-year guarantee on above ground water tanks
- 10-year guarantee on underground cesspools
- 10-year guarantee on underground grease traps
- 10-year guarantee on underground septic tanks

**PortaFUEL:**



- 5-year guarantee on steel portable diesel tanks
- 2-year guarantee on plastic portable diesel tanks
- 2-year guarantee on portable tanks for AdBlue®

**StoraFUEL:**

- 10-year guarantee on generator feed steel banded tanks
- 10- & 12-year guarantee on plastic static diesel tanks
- 10-year guarantee on steel static diesel tanks
- 10- & 12-year guarantee on static tanks for AdBlue®
- 12-year guarantee on plastic waste oil tanks
- 10-year guarantee on steel waste oil tanks
- 10-year guarantee on steel lube oil tanks

The guarantee excludes ancillary fittings such as liquid measuring gauges or mechanical pumps.

8.8 This guarantee does not confer any rights other than those expressly set out below and does not cover any claims for consequential loss or damage:

- The tank has not been misused or handled carelessly.
- The tank is used for the storage of Kerosene (C1/C2), Agricultural Fuel Oil (A2 and Diesel (D)), (BS2869: Part 2:1998) or in the case of water and waste tanks - water or the specified waste. It should be noted that our tanks are not suitable for the storage of petrol or liquid petroleum gas (LPG).
- The tank is installed in accordance with the installation instructions.
- The tank has been installed by an OFTEC approved installer and / or complied with the current Building Control Regulations at time of installation.
- The tank has not transferred ownership.
- Steel tanks must be painted following installation to cover any bare metal areas caused during transit & installation. Steel tanks must also be painted once a year to maintain the 3- or 10-year warranty. (If painted once a year we can advise that the tanks will last longer than the warranty period advised). The tank paint is a Zinsser paint which can be purchased on our website.

8.9 The guarantee is offered as an extra benefit and does not affect your statutory rights as a customer.

8.10 The terms implied by sections 13 to 15 of the Sale of Goods Act 1979 are, to the fullest extent permitted by law, excluded from the Contract.

8.11 We have obtained insurance cover in respect of its own legal liability for certain claims, but we have been unable to obtain insurance in respect of certain types of loss at a commercially viable price. The limits and exclusions in this clause 8 reflect the insurance cover that we have been able to arrange, and you are responsible for making your own arrangements for the insurance of any excess loss.

8.12 The restrictions on liability in this clause 8 apply to every liability arising under or in connection with the Contract including for negligence.

8.13 Our liability for losses you suffer as a result of us breaching the Contract is limited to the purchase price of the Products you purchased. We are not responsible for indirect or consequential losses including but not limited to:

- (a) Loss of the content of any tank.
- (b) Damage to tangible property.
- (c) Loss of income or revenue.
- (d) Loss of profits.
- (e) Loss of sales or business.



- (f) Loss of agreements or contracts.
- (g) Loss of anticipated savings.
- (h) Loss of use or corruption of software, data or information.
- (i) Loss of or damage to goodwill.
- (j) Reinstallation and removal costs.
- (k) Remedial costs.

8.14 This does not exclude or limit in any way our liability:

- (a) For death or personal injury caused by our negligence or the negligence of our employees, agents, or subcontractors.
- (b) For fraud or fraudulent misrepresentation.
- (c) For any matter for which it would be unlawful for us to exclude, or attempt to exclude, our liability.

8.15 This clause 8 shall survive termination of the Contract.

## 9. TERMINATION

9.1 Without limiting our other rights or remedies, we may suspend provision of the Products under the Contract if you fail to pay any amount due under the Contract on the due date for payment.

9.2 Without limiting our other rights or remedies, we may terminate the Contract with immediate effect by giving written notice to you if you fail to pay any amount due under the Contract on the due date for payment.

9.3 On termination of the Contract for any reason you shall immediately pay all of our outstanding unpaid invoices and interest and, in respect of Products supplied but for which no invoice has been submitted, we shall submit an invoice, which shall be payable by you immediately on receipt.

9.4 Termination or expiry of the Contract, however arising, shall not affect any of the parties' rights and remedies that have accrued as at termination or expiry, including the right to claim damages in respect of any breach of the Contract which existed at or before the date of termination or expiry.

9.5 Any provision of the Contract that expressly or by implication is intended to come into or continue in force on or after termination or expiry of the Contract shall remain in full force and effect.

## 10. WRITTEN COMMUNICATIONS

Applicable laws require that some of the information or communications we send to you should be in writing. When using our site, you accept that communication with us will be mainly electronic. We will contact you by e-mail or provide you with information by posting notices on our website. For contractual purposes, you agree to this electronic means of communication and you acknowledge that all contracts, notices, information, and other communications that we provide to you electronically comply with any legal requirement that such communications be in writing. This condition does not affect your statutory rights.

## 11. NOTICES

All notices given by you to us must be given to us at [sales@atlantistanks.co.uk](mailto:sales@atlantistanks.co.uk). We may give notice to you at either the e-mail or postal address you provide to us when placing an order, or in any of the ways specified above. Notice will be deemed received and properly served immediately when posted on our website, 24 hours after an e-mail is sent, or three days after the date of posting of any letter. In proving the service of any notice, it will be sufficient to prove, in the case of a letter, that such letter was properly addressed, stamped, and placed in the post and, in the case of an e-mail, that such e-mail was sent to the specified e-mail address of the addressee.





## 12. TRANSFER OF RIGHTS AND OBLIGATIONS

12.1 The Contract between you and us is binding on you and us and on our respective successors and assigns.

12.2 You may not transfer, assign, charge or otherwise dispose of the Contract, or any of your rights or obligations arising under it, without our prior written consent.

12.3 We may transfer, assign, charge, sub-contract or otherwise dispose of the Contract, or any of our rights or obligations arising under it, at any time during the term of the Contract.

## 13. EVENTS OUTSIDE OUR CONTROL

13.1 We will not be liable or responsible for any failure to perform, or delay in performance of, any of our obligations under a Contract that is caused by events outside our reasonable control ('Force Majeure Event').

13.2 A Force Majeure Event includes any act, event, non-happening, omission, or accident beyond our reasonable control and includes in particular (without limitation) the following:

- (a) Strikes, lock-outs or other industrial action.
- (b) Civil commotion, riot, invasion, terrorist attack or threat of terrorist attack, war (whether declared or not) or threat or preparation for war.
- (c) Fire, explosion, storm, flood, earthquake, subsidence, epidemic, pandemic, or other natural disaster.
- (d) Impossibility of the use of railways, shipping, aircraft, motor transport or other means of public or private transport.
- (e) Impossibility of the use of public or private telecommunications networks.
- (f) The acts, decrees, legislation, regulations, or restrictions of any government.

13.3 Our performance under any Contract is deemed to be suspended for the period that the Force Majeure Event continues, and we will have an extension of time for performance for the duration of that period. We will use our reasonable endeavours to bring the Force Majeure Event to a close or to find a solution by which our obligations under the Contract may be performed despite the Force Majeure Event.

13.4 We may have to cancel your order if stock is unavailable. If this happens:

- (a) We will promptly contact you to let you know.
- (b) If you have made any payment in advance for Products that have not been delivered to you, we will refund those amounts to you.
- (c) We will not charge you anything further and you will not have to make any payment to us.

## 14. WAIVER

14.1 If we fail, at any time during the term of the Contract, to insist upon strict performance of any of your obligations under the Contract or any of these Conditions, or if we fail to exercise any of the rights or remedies to which we are entitled under the Contract, this shall not constitute a waiver of such rights or remedies and shall not relieve you from compliance with such obligations.

14.2 A waiver by us of any default shall not constitute a waiver of any subsequent default.

14.3 No waiver by us of any of these Conditions shall be effective unless it is expressly stated to be a waiver and is communicated to you in writing in accordance with clause 11 above.



**15. SEVERABILITY**

If any of these Conditions or any provisions of a Contract are determined by any competent authority to be invalid, unlawful, or unenforceable to any extent, such term, condition, or provision will to that extent be severed from the remaining terms, conditions and provisions which will continue to be valid to the fullest extent permitted by law.

**16. ENTIRE AGREEMENT**

16.1 These Conditions and any document expressly referred to in them represent the entire agreement between us in relation to the subject matter of any Contract and supersede any prior agreement, understanding or arrangement between us, whether oral or in writing. These Conditions apply to the Contract to the exclusion of any other terms which are implied by law, trade custom, practice, or course of dealing.

16.2 We each acknowledge that, in entering into a Contract, neither of us has relied on any representation, undertaking or promise given by the other or be implied from anything said or written in negotiations between us prior to such Contract except as expressly stated in these Conditions.

16.3 Any samples, drawings, descriptive matter or advertising produced by us, and any descriptions or illustrations contained in our catalogues or brochures are produced for the sole purpose of giving an approximate idea of the Products referred to in them. They shall not form part of the Contract nor have any contractual force.

16.4 Each of us agrees that the only rights and remedies available to us arising out of or in connection with a representation shall be for breach of contract as provided in these Conditions.

16.5 Nothing in this clause shall limit or exclude any liability for fraud.

**17. OUR RIGHT TO VARY THESE CONDITIONS**

17.1 We have the right to revise and amend these Conditions from time to time.

17.2 You will be subject to the policies and Conditions in force at the time that you order products from us, unless any change to those policies or these Conditions is required to be made by law or governmental authority (in which case it will apply to orders previously placed by you), or if we notify you of the change to those policies or these Conditions before we send you the Dispatch Confirmation (in which case we have the right to assume that you have accepted the change to the Conditions, unless you notify us to the contrary within three working days of receipt by you of the Products).

**18. LAW AND JURISDICTION**

Contracts for the purchase of Products through our site and any dispute or claim arising out of or in connection with them or their subject matter or formation (including non-contractual disputes or claims) will be governed by English law. Any dispute or claim arising out of or in connection with such Contracts or their formation (including non-contractual disputes or claims) shall be subject to the non-exclusive jurisdiction of the courts of England and Wales.

**19. GENERAL DATA PROTECTION REGULATION**

The General Data Protection Regulation ('GDPR') came into force on 1 May 2018 and sets out how we must process data that we hold about you. We refer you to the GDPR Fair Processing Notice on our site for further details.

**20. INFORMATION ABOUT US**

Portafuel, StoraFuel, Puratank and Easytank are trading names of Atlantis Tanks Group Ltd (company number: 09955291) whose registered address is Legend House, Station Road, Ferryhill, England, DL17 0BP. Details of this company can be found at [www.atlantistanks.co.uk](http://www.atlantistanks.co.uk).

**21. PRIVACY POLICY**

We use Stripe for payment, analytics, and other business services. Stripe collects identifying information about the devices that connect to its services. Stripe uses this information to operate and improve the services it provides to us, including for fraud detection. You can learn more about Stripe and read its privacy policy at <https://stripe.com/privacy>.





**Here for you**

Tel: 0330 999 1100

Fax: 0844 844 0405

Email: [sales@atlantistanks.co.uk](mailto:sales@atlantistanks.co.uk)

[www.atlantistanks.co.uk](http://www.atlantistanks.co.uk)

Legend House

Station Road

Ferryhill