

A guide to your made-to-order project

Your Order Journey with Atlantis Tanks

Thank you for your interest in Atlantis.

When your project requires a tank, our experienced team will work with you from initial enquiry through to design, manufacture, delivery and handover.

This guide explains what happens at every stage, who is involved and what we will need from you, giving you confidence and clarity throughout your project.

Why Choose Atlantis?



Manufactured for Your Project

Tailored around your exact requirements.



Specialist Expertise

Experienced support at every stage.



ISO 9001 Quality Assured

Consistent quality backed by a certified management system.



End-to-End Support

From initial enquiry to final handover.

01 Enquiry & Order



02 Design & Approval



03 Manufacture & Delivery



01 PHASE ONE ENQUIRY & ORDER

Understanding your project. We begin by learning about your site, capacity, specification, timescale and operational requirements so that we can recommend the right solution.

1

Project Consultation

Share your requirements with our team. We will ask the right questions and help identify any technical or site considerations.

2

Detailed Quotation

We aim to provide a clear, comprehensive quotation within 24 hours, outlining the proposed specification, commercial terms and next steps.

3

Order Confirmation

Once you are happy to proceed, your order is confirmed and introduced to our internal project team.

4

Deposit & Project Setup

An initial 10% deposit secures your order, unless otherwise agreed, and allows project processing to begin.



02 PHASE TWO DESIGN & APPROVAL

Your project is developed by our specialist design team, with regular communication and clear approval points to ensure the final tank meets your agreed requirements.

6

Design Development

Our designers translate your requirements into a detailed tank design.

7

Electrical Integration

Where required, electrical components are coordinated into one complete pack.

8

Customer Review

Drawings and supporting information are issued for your review.

9

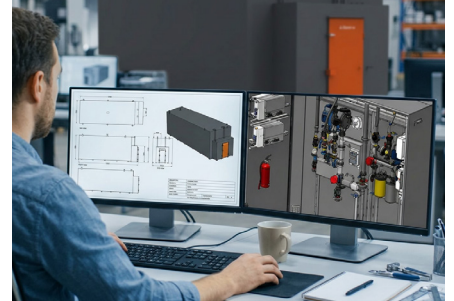
Refinement

Feedback is incorporated, with amendments included up to Revision B. **(any further amendments beyond Revision B are charged at £65 per hour).**

10

Final Approval and Sign-off

Once approved, the signed design becomes the agreed manufacturing specification.



03 PHASE THREE MANUFACTURE & DELIVERY

With your design approved, we secure materials, allocate production capacity and manufacture your tank to the agreed specification under our quality-controlled processes.

11

Payment & Production Scheduling

A 40% production payment is requested following design approval, unless otherwise agreed. Once received, materials are ordered and your production slot is confirmed.

12

Progress Communication

We keep you informed of expected timescales and provide an estimated delivery schedule.

13

Quality-Controlled Manufacture

Your tank is manufactured and checked against the approved drawings and specification.

14

Delivery & Handover

Your tank is delivered with its complete technical pack, including essential documentation and the Operations & Maintenance manual.

Please note: If the steps 10 or 11 are missed or delayed, we cannot promise the originally proposed delivery dates.



We look forward to working with you.